

# SHELTER FROM THE STORM

## VOLUNTEER FAQ



**Q: How can I become a volunteer?**

A: Please register on the website. We then offer all prospective volunteers a trial shift to see how they get on.

**Q: Is there a minimum number of shifts that I would need to volunteer for per month?**

A: We generally ask that volunteers do a minimum of 2 shifts per month. Most importantly, however, we ask that volunteers do actually turn up on the day of their scheduled shift or give us as much notice as possible if they are not able to attend.

**Q: Can I start later than 5pm?**

A: Yes. Volunteers with full time jobs often can't make the 5pm start time. We do, however ask late starters to stay until 9pm to cover until the arrival of night shift volunteers.

**Q: I often see a homeless person on my way to work. Can I tell them about SFTS?**

A: No, we accept guests by referral only. We would suggest that you tell them to go to a day centres (most people on the streets know where they are) and ask for a referral. You should never exchange personal information.

**Q: People at my work would like to donate. What can we give?**

A: We gladly receive toiletries, fancy biscuits, chocolates, underwear (new please), single duvets (as new) and towels (as new).

**Q: My company has volunteer days. Can we come to SFTS?**

A: Yes. We have a number of companies who come to us on a regular basis to clean, paint etc.

**Q: Will I receive training as a volunteer?**

A: Yes. We run a number of training workshops throughout the year.